

1 **PRINTER HELP APPARATUS AND METHOD**

2 **ABSTRACT**

3 A printer help apparatus and method includes a printer and a supplemental
4 audio/video control, conformed to display audio/visual information concerning the
5 functioning of the printer, connected to the printer at the printer location. In a
6 further aspect of the invention, the supplemental audio/visual control is
7 conformed to display prerecorded videos, to receive dynamic content for display
8 and to conduct video conferences. In a further aspect of the invention, the
9 printer is connected to a network and at least one computer.

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